## How to Apply a Credit

To use a credit, you must add both the credit and the sales tax filing to the Shopping Cart.

- 1. File your sales tax as usual, when you get to the Shopping Cart, stop. Note how much the balance due is and click Return to Business Center to get the credit into the Shopping Cart.
- 2. In the Business Center, look at the Open Tasks. Click on the blue Pay Account Balance link.



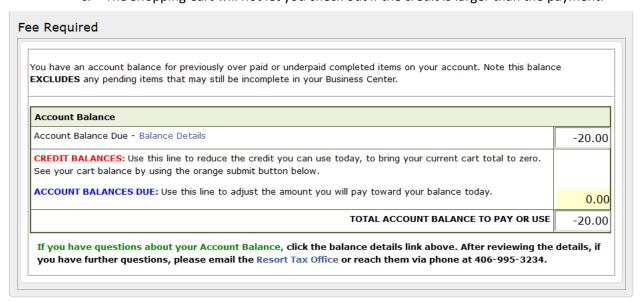
If you think you have a credit and do not see an open task, please contact a Program Administrator: <u>AMSTP@akml.org</u> or 907-790-5303

- 3. In the Account Balance screen, indicate how much of the credit you want to apply by entering a positive value in the yellow cell.
  - a. You can enter any number up the amount of the account balance.
  - b. If your filing payment is less than the credit amount, you must subtract the value of the payment from the credit and then enter that difference into the yellow cell.

In the example below, the credit is \$20.00 and the filing amount is \$2.85 Subtract the filing amount from the credit: 20 - 2.85 = 17.15 Enter 17.15 in the yellow cell

Please note: you can only edit the numerals on either side of the decimal point in the yellow cell. Do not try to delete the 0.00 and enter a decimal number.

c. The Shopping Cart will not let you check out if the credit is larger than the payment.

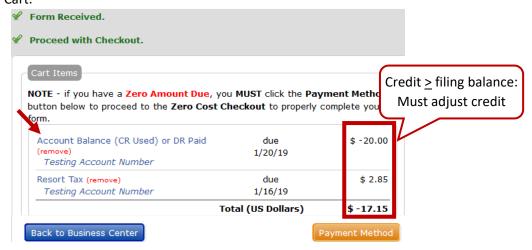


Save and Return to Business Center

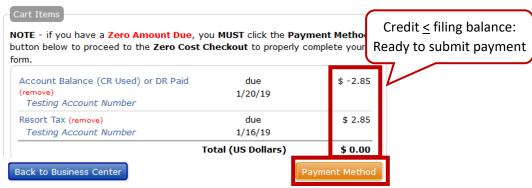
Submit

- 4. Proceed to the Shopping Cart
  - a. Click the orange Submit button.

In the Shopping Cart, you will see two lines: one for the credit and one for the sales tax filing. If the credit is larger than the filing balance, you will not be able to proceed out of the Shopping Cart.



- 6. Adjust account credit by clicking on the blue **Account Balance** link. Repeat step 2 and click the orange **Submit** button from the Account Balance screen to return to the Shopping Cart.
- 7. When you are ready to check out, and the total is \$0 or greater, click the orange Payment Method button.



8. In the Payment Method screen, click the orange Complete Transaction button, even if you have a \$0 balance.

